Goods Return Form

VKey want you to be delighted with you product and feel confident when you shop with us. However, if for any reason you would like to return a product, we will be happy to exchange or refund any item within 14 days of purchase, providing the goods are in perfect saleable condition with all original packaging intact.

I want to return the following item;

Information from Delivery Paperwork

SOR No		Account No		SIN No	

Stock Code	Product Description/Colour	Quantity	Return Code (See Below)	Exchange	Refund

Return Codes

1	2	3	4	5
Doesn't Fit	Faulty	Wrong Goods	Ordered Wrong	Other

Please note we cannot accept returns as follows;
- Under garments including, baselayers, sports bras, jock straps and athletic supports;
- Garments with any form of personalised or team embellishment (e.g. printing or embroidery);
- Goods made to your specification

Name:
Address:

Postcode: Tel:
E-mail:

If you received the wrong item please complete below the item/s you were expecting

Product Code	Product Description/Colour	Quantity

Postage

RETURNED ITEMS;
Please note that the payment of postage is the customer's responsibility unless the goods are faulty or the wrong goods have been sent.

WRONG/FAULTY GOODS
We will arrange for postage will be refunded in the event of the goods received by the customer being faulty or wrong goods delivered

Notes/Other information

Return all items to:

Returns Department
Key Cricket Ltd
Unit 11, Bingswood Industrial Estate
Whaley Bridge
High Peak
SK23 7LY

Please enclose a cheque for £4.95 to cover postage for replacement item (size exchange).